



# ESM - A SWISS ARMY KNIFE FOR IT ADMINISTRATION

Our unique systems monitoring offerings will help keep your network operating efficiently and effectively. Our complete ESM 7x24x365 package will help you increase performance, security and reliability at an affordable price. Our package includes:



## "TURN KEY" ENTERPRISE SYSTEMS MONITORING (ESM)

Quickly implement proactive, user-defined System Monitoring with instant notification of problems or changes such as low disk space, processor spikes, and memory issues. By leveraging over 750 monitoring sets will only take hours/days to deploy and configure instead of weeks/months.



## SERVICE DESK & TICKETING

Provide your IT staff with the tools they need to track, respond, and resolve issues quickly and efficiently. Our service Desk provides a comprehensive and flexible webbased helpdesk environment.



## SNMP NETWORK MONITORING

"The LAN Watch core framework component uses an existing agent on a managed machine to periodically scan the local area network for any and all new devices connected since the last time LAN Watch ran.



## "LIVE CONNECT" REMOTE ACCESS

Get full control over your endpoints and minimal end user interruption with a quick and powerful single machine interface. Utilize complete, fast and secure Remote Access and Remote Control for you and your users that works behind firewalls and NAT.



## DESKTOP MIGRATION

Automate the backup and collection of user settings with Desktop Migration. Redirect them to another machine and have them working with the same settings as before.



## INFO CENTER KNOWLEDGEBASE

With our robust management reporting you'll have all the information you need to effectively manage and convey the status of the network infrastructure and communicate the value of your services, plus search historic knowledgebase data.



## PATCH MANAGEMENT

Automatically keep servers, workstations, and remote computers up-to-date with the latest important security patches and updates through ESM's Patch module.



## DESKTOP POLICY MANAGEMENT

Manage the end user experience with Desktop Policy Management from interface options to hardware configuration and everything in between.



## SECURITY/ ANTIVIRUS (Option)

With the powerful Antivirus option, you can enhance and extend support for the IT service delivery process by including an essential security protection component.



## AUDIT AND INVENTORY

Perform fast, accurate, and up-to-date Audit and Inventory of computers, servers, and mobile devices; deployable over the LAN, WAN, and Internet.



## LIGHTWEIGHT AGENT TECHNOLOGY

The intelligent, lightweight and efficient ESM Agent Technology makes every system on your network accessible, independent of their location.



## BACKUP (Option)

Experience the power of ESM's Backup option to implement real-time automated disk remote backup, disk imaging, and file level remote backup



# EQUILIBRIUM



## SYSTEMS MONITORING

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